

Goeffels.de

T&Cs - between tenant and Goeffels.de

Dear tenant,

We are pleased that you would like to rent a holiday accommodation over Goeffels.de. If the booking is made, a one-time booking fee of € 42 (excluding VAT) will be charged for Goeffels.de, which must be paid by the tenant.

Booking process

Upon receipt of your booking, it will be automatically forwarded to the landlord. After his consent, you will receive the booking confirmation and the booking documents from us by e-mail.

A deposit of 40% (depending on the property) will then be charged. By paying the deposit, you declare your consent to the booking and the terms and conditions of our contract contents. The final payment is due 6 weeks before the start of the trip.

Contracting party

The contractual partner, who is also liable for the condition of the holiday property, is the homeowner. Goeffels.de assumes no liability for the condition of the object. Goeffels.de has exclusively an intermediary position between the tenant and the landlord and is not a tour operator in the sense of a travel agency, etc.

On site

There are reliable caretakers for the individual holiday accommodations, who are commissioned directly by the homeowners or work for Goeffels.de as sub-contractors. These people are contact persons on site, should any repairs etc. may be necessary. If the landlord lives on site, he looks after the house himself and should be at your side benevolently. You will receive the keys from these people and they will also carry out the pre- and final cleanings. For some few properties, however, the keys are also sent by post (but the tenant is not entitled to this). Goeffels.de is only considered a contact person in case of difficulties with a caregiver on site. Then a mediating function is taken over in the mutual conversation. Changes in the environment cannot be controlled by Goeffels.de (e.g. occurrence of construction sites, etc.). In this regard, Goeffels.de is always dependent on the respective information provided by the homeowners.

Liability

Goeffels.de assumes no liability for the correctness and completeness of the information provided on the website, as this results from the information provided by the respective homeowners. Likewise, Goeffels.de is not liable for the condition of the brokered houses (cleanliness, general condition, etc.) or for external disturbing influences (such as neighborhood noise, construction sites, etc.) - not even for any difficulties resulting from brokered contracts. In particular, we would like to point out that Goeffels.de cannot provide a replacement property if a house is "not liked", as the tenant concludes a contract directly with the homeowner - and it then depends on whether the latter is willing to cancel the lease.

The contractual partner for the tenant is the homeowner. Any claims for damages must be made directly to the homeowner.

Goeffels.de assumes no liability for any disadvantages that the tenant may incur as a result of the tenancy.

In the event of a claim for damages, Goeffels.de is only liable in the amount of the paid booking fee of € 42 (excluding VAT).